

DIRECTOR OF FINANCE AND TREASURY

SALARY: £131k

LOCATION: WEST MIDLANDS

This is a rare and exciting opportunity to join our Senior Leadership Team within a high-performing organisation and play a pivotal role in shaping our strategic aims for the next four years as we launch our 2026 to 2030 Business Strategy.

Citizen is a not-for-profit social housing provider. We own and manage around 30,000 homes across the West Midlands and have been serving communities since 1964, building **a rich history** along the way.

Our mission is to provide homes that are a foundation for life and to build strong, thriving communities. We were proud to achieve a C1 rating in our 2025 Regulatory Inspection, the highest award from the Regulator of Social Housing's consumer standards. This reflects the dedication of our colleagues and the voices of our customers, whose feedback continues to shape how we work. Our **Customer Annual Report** highlights how the customer voice is central to everything we do.

As our new Finance Director, you will lead the entire Finance function across Citizen. Your responsibilities will include Financial Control and Reporting, Treasury, Taxation, rent and service charge setting, and Value for Money reporting. This role goes beyond finance. You'll be a highly effective people leader who inspires, supports, and develops your Directorate to be a high-performing and engaged team, ensuring the best possible service for our customers.

We're proud of what we've achieved but we're not stopping here. We're committed to continuous improvement, ensuring every customer feels heard, respected, and valued. Feedback is central to creating meaningful and lasting change, and our next Finance Director will play a key role in driving this progress.

Citizen is investing in ambitious regeneration projects, building much-needed homes across the West Midlands, and investing in our existing homes. Balancing these priorities is essential to ensuring everyone has an affordable and comfortable place to call home, and you will be instrumental in achieving this.

This is a fantastic opportunity for a finance professional to join Citizen and become part of our Senior Leadership Team. Together with our **Executive Leadership Team**, which is 16 people strong, you will take collective responsibility for ensuring Citizen meets its strategic and operational priorities while championing equality, diversity, and inclusion.

If our values and behaviours resonate with you, and you are committed to creating a positive, supportive, and collaborative working environment while excelling technically, we would love to hear from you.

Please visit www.jointeamcitizen.co.uk to find out more or contact **ema** on **07984 383460** for a confidential discussion.

Closing date: 5 January 2026.

